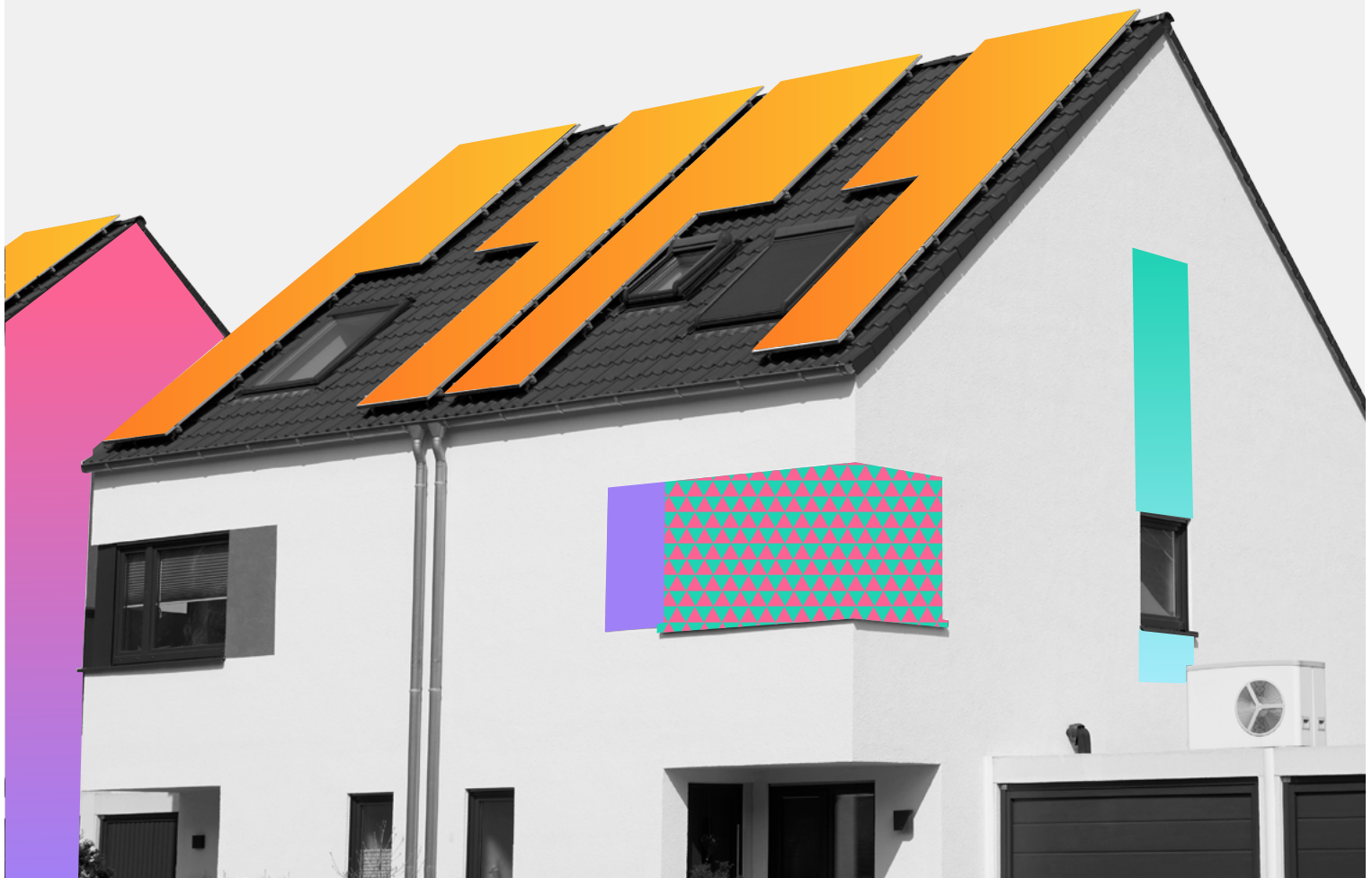# Your 9-step guide to upgrading to SPN.+

LandmarkConnect.

SPN+ is the same SPN you use today but with an upgrade.

Challenging market conditions in recent years, alongside inefficient, siloed processes are causing delays and uncertainty for property transactions. You've told us about the need for greater digitisation and collaboration.

Introducing SPN+, an enhancement designed to streamline your property valuation process and give you a competitive edge. Richer datasets, multi-media document and file sharing as well as automatic milestone updates are just some of the new features that will help you to improve collaboration and efficiency.

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What does SPN+ offer you?

Feature	SPN. (Feeds)	SPN+ (Enhanced API)
Full connectivity to your entire surveying panels, ensuring your instructions can always be allocated to the right firm.	✓	✓
Customer-specific allocation rules and automated allocation and paneling to increase efficiency and reduce manual effort.	✓	✓
Paneling rules to determine which firm to panel an instruction to.	✓	✓
Fully compatible with your existing valuation workflows.	✓	✓
Streamline the valuation process, reduce admin time, and provide faster decisions to applicants through two-way sharing richer data & file sharing with surveyors, helping to reduce PVQs.	✗	✓
Automate processes by allowing surveyors to tag documents and images with valuation reports for better understanding by lender origination systems. No more manual processes.	✗	✓
Ensure all relevant information is taken into account for the valuation as surveying firms can view and share richer data and documents directly in Vantage CaseManager and VantageSurveyor.	✗	✓
All report data is provided in flexible JSON data format, enabling it to be consumed directly into your system of choice. This will ensure important information is surfaced to the right person at the right time, where they need it.	✗	✓
Increase valuation efficiency and speed by reducing PVQs through dynamic lender forms and site notes with: 1. More data pre-population 2. Show/hide questions based on instruction (e.g., BTL, leasehold) 3. Lender report-specific questions in site notes on LandmarkSurveyor app	✗	✓
Quick to extend to enable new data attributes to be included in valuation instructions based on changing customer needs.	✗	✓
Increase transaction efficiency and transparency through data, document and transaction milestone sharing with brokers, estate agents, conveyancers and more as these parties join the LandmarkConnect ecosystem.	✗	✓
Easy upgrade path with support for direct API integration from lender mortgage systems.	✗	✓
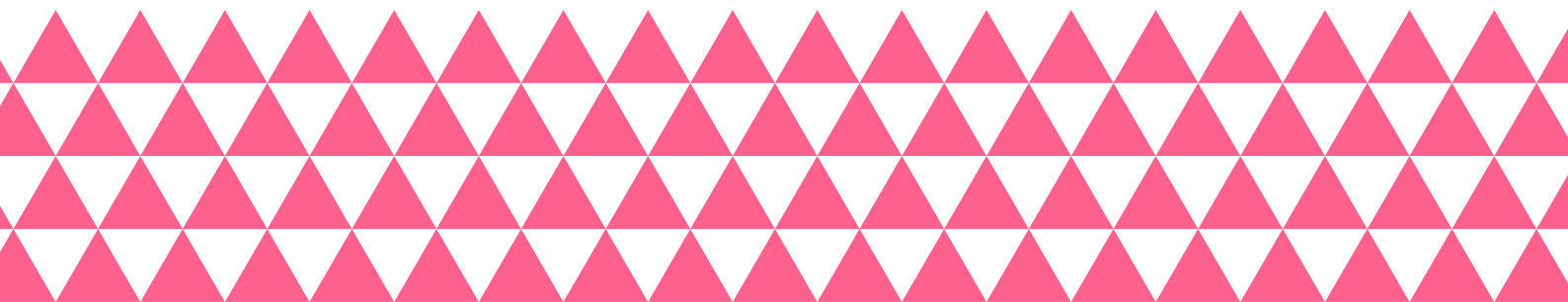
How can I get the SPN+ upgrade?
Or start my SPN+ journey as a new user?

You can upgrade or start using SPN+ in just 9 easy steps. At a high level, these steps are:

1

Initial consultation and understanding of needs

Reach out today

2

API & milestone specs delivered

3

Requirement definition and approval

4

Quotation provided and approved

5

Project kick-off and alignment

6

Development work by both teams

7

UAT conducted

8

Scheduling and preparation for go-live

9

Go live with SPN+

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Dive into more detail

1 **Initial consultation**

This session with our Relationship Managers will discuss the SPN+ benefits and integration process.

Book your discovery call today

We want to ensure we fully understand your business needs and how SPN+ can enhance your operations.

2 **Receive API and milestone specifications**

Documentation sent: After the initial consultation, we will send you the API and milestone specifications.

This documentation provides the detailed API specifications required for you to successfully integrate to SPN+ for issuing valuation instructions, and receiving valuation milestone updates, valuation reports, and valuation data back from surveying firms.

3 **Requirement definition and approval**

Tech Consultant Assignment: A specialist Tech Consultant will be assigned to your project. They will schedule a follow-up call with you to get into the specifics of your requirements.

The Tech Consultant will draft a High-Level Design (HLD) tailored to your requirements. This will then be sent to you for review and approval.

This step ensures that all technical details are thoroughly understood and documented, and all parties are aligned.

4 **Quotation for development**

Quote preparation: Once the HLD is approved, a quote for the development work will be provided. We'll send this to you for your review and approval before proceeding. This step finalises the financial aspects of the project.

5 **Project kick-off**

Project Manager Assignment: Upon quote approval, a Project Manager is assigned to your project. The Project Manager will organise a kick-off call with your team and any third parties involved (e.g. origination provider or panel managers).

This call initiates the development phase and aligns all stakeholders.

6 **Development phase**

Development work: We will work with your development team (or your origination provider's team) to integrate and configure the SPN+ API for you. This phase ensures that all necessary developments are completed and aligned for testing.

7 **User Acceptance Testing (UAT)**

UAT begins: Once development is complete, UAT will commence. UAT allows you to validate that the SPN+ integration meets your requirements.

8 **Scheduling Go-Live**

End-to-End UAT Completion: Once UAT is successfully completed, we will schedule the Go Live dates to fit your requirements. Our Go Live releases are planned for either a Tuesday or Thursday evening.

This step prepares your new SPN+ system for launch.

9 **Go Live**

Launch day: On the scheduled date, SPN+ will Go Live. A final system check is performed to ensure everything is running smoothly.

Your integration with SPN+ is now active, so you can take advantage of all the benefits it offers!

Ready to get started?

Book in your initial consultation today

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Bringing the industry closer together

Landmark launched **LandmarkConnect**, a series of open, accessible and standardised digital hubs for each of our industry sectors to help connect the home-moving market.

The hubs will allow valuers, estate agents and conveyancers to access trusted data, documents and progress information, all passed seamlessly between stakeholders in near-real time.

Read more about LandmarkConnect *here*.

About Landmark Valuation Services

Landmark Valuation Services is part of the UK's largest property and land data business, Landmark Information Group, that supports the entire value chain of the property industry. Our valuation services technology has been powering UK residential property valuations since 1982, and we're constantly innovating in this space to help lenders and surveyors improve and evolve their processes.

We have the people, passion, and technology to make every property transaction feel effortless and we do that with our:

700+ datasets, the biggest resource for land and property in the UK.

1,000+ data providers and suppliers.

1bn+ unique data features.

25yrs+ experience in the property and land markets.

2m+ valuation instructions between parties every year via our Secure Panel Network (SPN).

landmark.co.uk

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